



2021 HOST HOTEL INFORMATION

Sand Storm, while not STAY-TO-PLAY, requires rooms at official Host Hotels be booked through Halpern Travel, the Official Housing Coordinator. If a Club books rooms at any official Host Hotel outside of Halpern Travel, tournament registration will be rescinded. DO NOT CONTACT HOST HOTELS DIRECTLY.

Secure rooms early as this is a sell-out weekend in the Coachella Valley. Teams must be registered to qualify for accommodations.

BOOKING OPTIONS

PRIORITY CLUB CONCIERGE: July 16 – August 14, 2020

Qualifying Clubs that booked rooms in 2020 will be contacted by Halpern Travel
Room blocks allocated first come - first serve, based on availability
Individual rooms under the club block must be reserved by Oct 8, 2020

OPEN BOOKING: Beginning August 20, 2020

Online, real-time room reservation system for group & individual booking through Halpern Travel
Reservation weblink will be posted on August 20

For hotel assistance contact Halpern Travel:
Aaron Millman / 978-219-5708 / amillman@halperntravel.com

2021 SAND STORM HOST HOTELS

Best Western Date Tree Hotel Indio
Best Western Plus Palm Desert
Courtyard Palm Desert
Courtyard Palm Springs
Doubletree by Hilton Golf Resort
Embassy Suites La Quinta Hotel
Embassy Suites Palm Desert
Fairfield Inn & Suites Indio
Fairfield Inn & Suites Palm Desert
Hampton Inn & Suites Indio

Hampton Inn & Suites Palm Desert
Hilton Garden Inn Rancho Mirage
Hilton Palm Springs Resort
Holiday Inn Express Indio
Holiday Inn Express Palm Desert
Homewood Suites Palm Desert
Hotel Paseo Palm Desert
Hyatt Regency Indian Wells Resort
La Quinta Resort & Club
JW Marriott Desert Springs Resort

Miramonte Resort Indian Wells
Omni Rancho Las Palmas Resort
Quality Inn & Suites Indio
Renaissance Indian Wells Resort
Residence Inn Palm Desert
SpringHill Suites Palm Desert
The Westin Mission Hills Resort
The Riviera Palm Springs

PRIORITY CLUB CONCIERGE PROGRAM & POLICIES

Easy! block rooms at the Club level for your teams in advance, without any legwork or hassle
Priority Booking! stay at the same hotel or be the first to explore other options
Preferred Rates! lowest rates and discounted resort fees
Comp Nights! earned comps generated by pick-up are passed on to Clubs

Qualified Clubs that booked rooms in 2020 will be contacted by Halpern Travel. Priority Club Concierge room blocks are allocated first come - first serve, based on availability, to registered teams. Rooms cannot be blocked for waitlisted teams until confirmed. Individual rooms held under Concierge blocks must be reserved by Oct 8.

A **Concierge Club Room Block Agreement** outlining the authorized block & terms will be submitted to Club for electronic signature. Upon receipt of signed Agreement, Club Concierge Room Block will be formally allocated/held in the reservation system by Halpern Travel, who will provide Club with pertinent reservation link and instructions within 5 business days. Club is responsible for providing the reservation instructions - including applicable rates, policies & procedures - to its members, who will then make their individual reservations through Halpern Travel.

RESERVATIONS & PAYMENT:

Individual Reservations under the Concierge Club Room Block will be accepted through Halpern Travel - first come-first serve, based on availability – through the Club Room Block Reservation deadline on October 8, 2020. All reservations are subject to Host Hotel policies. Halpern Travel will provide Host Hotel with a rooming list of the Club's reservations within 3 weeks of the Event, upon which Hotel will assign individual guest confirmation numbers of which Halpern Travel will provide directly to guests.

Halpern Travel will send automated reminders as Club Room Block Reservation Deadline approaches and Club can communicate with its members as needed. Club can also request to receive an *On-Hold Block Rooming List link* from Halpern Travel allowing them to see reservations made under block. Following the Club Room Block Reservation Deadline all unsold rooms will be released and made available for open booking through the online, real-time reservation system.

Individuals are responsible for payment of their own room, tax & incidental charges. A major credit card is required to guarantee a reservation. Special requests are solely at the discretion of the hotel to apply/honor; no refunds for early departures; certain fees may apply in the event of a late check-in/out or early departure. Clubs can set up a Master Account by submitting a credit card authorization.

RESERVATION CHANGE / CANCELLATION:

Any changes to an individual reservation required up until the Individual Cancellation Deadline should be made directly with Halpern Travel. After such date, any changes must be made directly with the Host Hotel, with cancellations subject to a penalty of one night's room and tax. Please note that Halpern Travel will be managing all reservations through their system, so Host Hotels will not recognize individual reservations until they have assigned confirmation numbers. In addition, many hotels process group reservations in-house, providing on-property confirmation #'s that are NOT always recognized by their central reservation system. Therefore, it is imperative that members utilize the reservation instructions provided to make, change or cancel a reservation through Halpern Travel.

Club Cancellation – As of 60 days prior to arrival, Club is responsible for utilizing 80% of the reserved block. If Club cancels its room block or if more than 20% of reserved rooms are cancelled within 60 days of Event, Club may be held financially responsible for any attrition penalties assessed by Host Hotel on unsold rooms. Club should therefore refrain from reserving "extra" rooms beyond the Club Cancellation Deadline.

Individual Cancellation – Reservations are subject to an Individual Reservation Cancellation Deadline (typically 72 hours prior to arrival unless otherwise noted) and administered at the sole discretion of Host Hotel.

COVID-19 Cancellation – Halpern Travel and Synapse Sports are closely monitoring the COVID-19 situation nationally. The Concierge Club Room Block Agreement is subject to termination without liability upon the occurrence of circumstances beyond the control of either party – such as acts or regulations of government authorities, epidemics, pandemics and curtailment of transportation to the extent that it is illegal, inadvisable or impossible to provide or use the Hotel facilities or for the event to operate.